BAT-Maintenance
The guarantee of a well maintained software

NEXIO
Electromagnetism is our thing

DEDICATED SUPPORT

SOFTWARE UPDATES

ANNUAL IMPROVEMENTS

FREE DRIVERS

EXCLUSIVE WEB PORTAL

NEW FUNCTIONS

STANDARDS TRACKING

MAINTENANCE

In a world of non-stop technological developments and rigorous quality requirements, **EMC standards and test procedures evolve constantly**. Your test methods need to follow these developments.

NEXIO's maintenance contract guarantees you **regular software updates** integrating new functions and improvements to help you keep in line with the most recent standards developments.

Thanks to our complete range of dedicated **support services**, you can be assured that each software user is only a click away from expert advice and support.
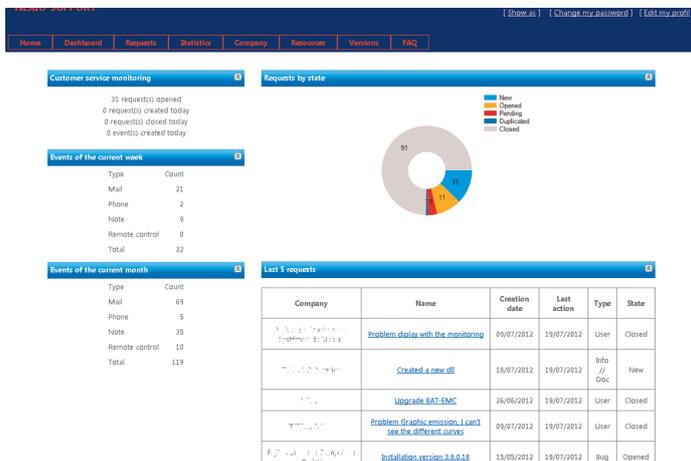
TECHNICAL SUPPORT WEB PORTAL

Exclusive access to our maintenance clients

- Technical support zone: Allows you to submit and review your requests for evolution and contact the support team for user support.

- Download zone: To access new drivers, limits, report models, videos explaining user functions, new software versions and their respective documentation, ...

www.yournexio.com

EVOLUTIONS
Standards
The maintenance contract guarantees that the software takes standards modification into account.

Free drivers
BAT EMC offers a library of over **500 instruments**.

This library is available for free to our maintenance clients and new **drivers** can be requested **for no extra.**

Annual improvements
Maintenance clients can submit requests to improve existing BAT-EMC functions.

New functions
Your ideas and suggestions for new functions are taken into account and analyzed for integration into our yearly software update.

SUPPORT

Benefiting from a **strong EMC engineer team**, NEXIO is capable of offering its clients expert advice, development and user support.

Blocking errors

NEXIO maintenance clients benefit from optimized response time in the case of blocking errors. We will take the necessary measures in the next working day to restore functionality.

SOME FIGURES

More than **60 improvements / new functions** per year

More than **60 days** of new version validation

More than **500 support requests** per year